

Sindh Municipal Services Delivery Program

MONTHLY PROGRESS REPORT

(JUNE 2023)



MSDP
Sindh Municipal Service Delivery Program



USAID
FROM THE AMERICAN PEOPLE

Program Director:

Raja Shah Zaman Khuhro

Scheme Number:

(As reflected in Provincial ADP Book)

ADP No. 2635/2022-23

Program Started: 2012

Execution of Work Started:

March 2014 end date 30th September 2023*

(*Proposal for Extension upto 30th September 2024 is in Process)

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Abbreviations

Acronyms	
MSDP	Municipal Services Delivery Program
USAID	United States Agency for International Development
WS	Water Supply
C&EHHC	Clamps & Extended Household Connections
WW	Waste Water
LGSA	Local Government Strengthening Activity
EAS (DPC)	Energy Audit Study of Dhabeji Pumping Complex
IPC	Interim Payment Certificate
GRM	Grievances Redressal Mechanism
PCP	Pakistan Citizen's Portal
TCI	Techno Consultant International
PMU	Program Management Unit
PSU	Program Support Unit
IPA	Interim Payment Application
MCJ	Municipal Committee Jacobabad
EM	Equipment & Machinery
BOQ	Bill of Quantities
AWS	Additional Water Supply

1 INTRODUCTION

This report reflects the Monthly Progress of June 2023, prepared by Sindh Municipal Services Delivery Program (MSDP). The report furnishes updates as of June 30th, 2023.

Background of the Project

Name of Program	Sindh Municipal Services Delivery Program		
Program Goal	Sustained improvement in municipal service delivery to effectively address the basic needs of citizens located in small and medium towns		
Foundation Year	2012 Activity Agreement signed on 25 th April 2012 between USAID/Pakistan & Government of Sindh		
Completion Year	September 2023 (Extension was previously granted in the year 2020)		
Executing Partners	Government of Sindh		
Funds Committed	USAID	USD 66.00 Million	
	GoS	PKR 926.5 Million	
Total Funds	PKR 6,668.55 million		
Organizational Structures	Program Steering Committee-PSC	Program Management Unit-PMU	Program Support Unit-PSU
Targeted Towns Components	1. Jacobabad 2. Johi 3. KN Shah 4. Shahdadkot 5. Qambar 6. Mehar		
	Infrastructure Development Component	Components Type-A Water Supply	Infrastructure Development Component Rehabilitation & Improvement of Water Supply System in Jacobabad has been completed & handed over to MCJ on 14.4.2021
		Type-B Sanitation (Waste Water)	Work for the Rehabilitation and Upgradation of Waste water system in Jacobabad town has also started from March 2020 and achieved progress up to 80%.
		Type-C Solid Waste Management	Equipment and Machinery were handed over to Municipal Committee Jacobabad on 22.06.2019 in the Numaish Ground, Jacobabad for handling of Solid Waste. Out of this fleet, after retaining the machinery for Jacobabad, remaining were distributed to other cities i.e. Jacobabad (40), Thull (12), Garhi Khairo (11), Shahdadkot (09), Sehwan (09) and Tangwani (07).
	Soft Component	LGSA	The reports & manuals developed under LGSA has been disseminated to relevant stakeholders (P&DD, LG&HTP, Training & Management wing of SGA&CD, R&T Wing P&DD, Sindh Civil Services & Local Govt. Academy, Deputy Commissioner Jacobabad, Administrator MC Jacobabad, MCs of six towns i.e. Jacobabad, Qambar, Shahdadkot, K.N Shah, Mehar and Johi.
Energy Audit Study of DPC		Work initiated on 3 rd March 2021 and all the deliverables are completed on 20 th October 2021.	

2 SUMMARY OF PROJECT ACTIVITIES (ALL COMPONENTS)

The overall consolidated status of each awarded contract is given below:

Table 1: Summary of Project Activities

Package Code	Package Name	Name of Construction Contractor	Contract Cost in (PKR)	Date of Commencement	Date of completion extended up to	Status
INFRASTRUCTURE DEVELOPMENT: TYPE A (WATER SUPPLY)-COMPLETED						
WS-01	Water Intake and Storage System	M/s Samad Khan Babar & Co	332,142,149	March 13 th , 2014	May 31 st , 2017	Completed Handed Over to MCJ on 22.05.2017
WS-02	High Lift Pumping System and Rising Mains	M/s Shaikh Baz Khan & Brothers	639,589,414	March 13 th , 2014	November 17 th , 2016	Completed Handed Over to MCJ on 22.05.2017
WS-03	Water Supply Transmission Loop	M/s Crescent Construction Company & KSB Pumps Company Ltd.	256,507,205	March 13 th , 2014	March 31 st , 2017	Completed Handed Over to MCJ on 14.04.2021
WS-04	Water Distribution System Zone 1 & 2	M/s MAX-RITE Global Technologies (Pvt.) Ltd.	206,725,598	September 27 th , 2017	November 30 th , 2019	Completed Handed Over to MCJ on 14.04.2021
WS-05	Water Distribution System Zone 3 & 4	M/s Matracon Pakistan (Pvt.) Limited	220,798,980	September 26 th , 2014	March 22 nd , 2019	Completed Handed Over to MCJ on 14.04.2021
WS-06	Water Distribution System Zone 5 & 6	M/s Khan Mohammad & Co.	153,129,329	November 21 st , 2014	March 29 th , 2019	Completed Handed Over to MCJ on 14.04.2021
WS-15	Rehabilitation & Extension of Existing Water Treatment Plant at Jacobabad	M/s Mohammad Iqbal Shaikh & Co.	201,894,354	November 11 th , 2015	March 29 th , 2019	Completed Handed Over to MCJ on 14.04.2021
EM-11	Procurement and Installation of E&M Works	M/s Engineering Links International	125,560,528	May 18 th , 2017	March 22 nd , 2019	Completed Handed Over to MCJ on 14.04.2021

INFRASTRUCTURE DEVELOPMENT: TYPE B (WASTE WATER ACTIVITIES)-CONTRACT WISE STATUS

A. ONGOING WASTE WATER CONTRACT

Package Code	Package Name	Name of Construction Contractor	Contract Cost	Expected Completion Cost	Date of Commencement	Date of completion/ extended up to	Status
WW-07	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System at Jacobabad, Zone A	M/s Shafqat Traders & Mohammad Hasni Builders (JV)	594.634 Million	419.464 Million	February 11 th , 2020	30 th September 2023	In Progress
WW-08	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System at Jacobabad, Zone B	M/s N.K & Co	476.042 Million	343.406 Million	February 7 th , 2020	30 th September 2023	In Progress
WW-09	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System at Jacobabad, Zone C	M/s Kaim Khani & Brothers	476.566 Million	317.048 Million	February 7 th , 2020	30 th September 2023	In Progress
WW-10	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System at Jacobabad, Zone D	M/s Kaim Khani & Brothers	334.822 Million	334.758 Million	February 11 th , 2020	30 th September 2023	In Progress
WW-12	Wastewater Treatment Plant Works Zone C	M/s Mohammad Iqbal Shaikh & Co.	359.38 Million	455.445 Million	February 4 th , 2021	31 st September 2023	In Progress
WW-16	Enhancement of Sewerage Flow from Main Pumping House of Zone-A, B, C to their Oxidation Pond for Treatment purpose in Jacobabad	M/s Mohammad Iqbal Shaikh & Co.	394.707 Million	394.800 Million	February 10 th , 2023	9 th July 2023*	In progress

*EoT is under process

INFRASTRUCTURE DEVELOPMENT: TYPE B (WASTE WATER ACTIVITIES)-CONTRACT WISE STATUS**B. SUPPORTING WASTE WATER CONTRACT PACKAGES TO OPERATIONALIZE ALL OXIDATION PONDS**

Package Code	Package Name	Name of Construction Contractor	Contract Cost	Expected Completion Cost	Date of Commencement	Date of completion/ extended up to	Status
WW-19	Ultimate Disposal of treated Waste Water from Oxidation Pond of Zone-B by construction of pumping house and connectivity through P/L Rising Main in Jacobabad (USAID Share)	M/s New Mahad Construction Company	194.186 Million	194.186 Million	June 20 th , 2023	October 18 th 2023	In Progress
WW-20	Ultimate Disposal of treated Waste Water from Oxidation Pond of Zone-A, by construction of pumping house and connectivity through P/L Rising Main in Jacobabad (GoS Share)	M/s New Mahad Construction Company	243.834 Million	243.834 Million	June 14 th 2023	October 12 th 2023	In Progress
WW-21	Ultimate Disposal of treated Waste Water from Oxidation Pond of Zone-D by construction of pumping house and connectivity through P/L Rising Main in Jacobabad (GoS Share)	M/s Global Engineering Links	116.513 Million	116.513 Million	June 14 th 2023	October 12 th 2023	In Progress

INFRASTRUCTURE DEVELOPMENT: TYPE C (SOLID WASTE MANAGEMENT)-COMPLETED

Package Code	Package Name	Name of Construction Contractor	Contract Cost (PKR)	Date of Commencement	Date of completion extended up to	Status
EM-14	Procurement of Equipment and Machinery for Improvement of Solid Waste Management System in Jacobabad	M/s Colibrative Heavy Industries (Pvt.) Limited	188,617,000	June 13 th , 2018	June 22 nd , 2019	Completed All the Equipment and Vehicles were distributed among Local Councils of Jacobabad, Thull, Ghari Khero, Shahdackot, Sehwan & Tangwani towns.

SOFT COMPONENT

Package Code	Package Name	Name of Consultant	Contract Cost (PKR)	Date of Commencement	Date of completion extended up to	Status
LGSA	Local Government Strengthening Activity	M/s MDC (Pvt.) Ltd.	79,998,910	October 22 nd , 2019	August 31 st , 2021	Completed
	Hiring of Training Consultant for required International Trainings for Capacity Building	M/s Stalwart Design Concepts	290,000	August 11 th , 2022	September 13 th , 2022	Training Deliverables/ToRs have been Completed
EAS of DPC	Energy Audit Study of the Dhabeji Pumping Station of KW&SB	M/s Techno-Consult International (Pvt.) Ltd. (Lead Firm), M/s Eleken Associates (JV Partner) & M/s WEE Pros GmbH- Germany (Associates)	49,200,400	March 3 rd , 2021	October 20 th , 2021	Completed

3 OVERALL PROGRESS OF THE PROGRAM

Table 2: Overall Progress of the Program as on June 30, 2023

S. No.	Components	Cost (PKR)	Status	Physical Progress	Weightage	Physical Progress as per weightage in %
A	INFRASTRUCTURE DEVELOPMENT					
i	Rehabilitation & Improvement of Water Supply System in Jacobabad	2,141,893,087	Completed	100%	44.15%	44.15%
ii	Rehabilitation & Improvement of Sewerage Disposal & Treatment System Jacobabad	2,391,590,567	In Progress	80.60%	49.30%	39.73%
iii	Solid Waste Management	188,617,000	Completed	100%	3.89%	3.89%
B	SOFT COMPONENT					
i	Local Government Strengthening Activity	80,072,910	Completed	100%	1.65%	1.65%
ii	Energy Audit Study Of KW&SB Dhabeji Pumping Complex	49,200,400	Completed	100%	1.01%	1.01%
	TOTAL	4,851,373,964				90.43%
Overall physical progress of Sindh MSDP is: 90.43%						

4 PROGRESS OF WATER SUPPLY PROJECT

Table 3: Progress of Water Supply Project

Package Code	Package Name	Physical Progress	Financial Progress	Status
WS-01	Water Intake and Storage System	100%	100%	22.05.2017
WS-02	High Lift Pumping System and Rising Mains	100%	100%	
WS-03	Water Supply Transmission Loop	100%	100%	Completed & handed over to MCJ on 14.04.2021
WS-04 (R)	Water Distribution System Zone 1 & 2	100%	100%	
WS-05	Water Distribution System Zone 3 & 4	100%	100%	
WS-06	Water Distribution System Zone 5 & 6	100%	100%	
WS-15	Rehabilitation & Extension of Existing Water Treatment Plant at Jacobabad	100%	100%	
EM-11	Procurement and Installation of E&M Works	100%	100%	

5 PROGRESS OF WASTE WATER PROJECT

The waste water components are currently in execution phase under the supervision of M/s RCC Consultant who acts as the Engineer and TCI appointed by the USAID as Third-Party monitoring.

5.1 Physical & Financial Progress of Waste Water Component

The detailed progress under each awarded sub-component of waste water is given as under:

Table 4: Physical Progress of Waste Water Project (Component wise) in Tabulated form

Packages Number Code	Packages Name	Physical Progress as per BOQ up to June 30, 2023	Overall Physical Progress as per Site up to June 30, 2023	Overall Financial Progress as per contract up to June 30, 2023
WW-07	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System of Zone-A at Jacobabad	79.39%	85.77%	36.69%
WW-08	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System of Zone-B at Jacobabad	67.36%	86.94%	39.00%
WW-09	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System of Zone-C at Jacobabad	86.82%	77.05%	31.53%
WW-10	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System of Zone-D at Jacobabad	59.39%	73.39%	54.89%
WW-12	Wastewater Treatment Plant Works Zone D	79.86%	79.86%	78.28%
Overall Physical Progress		74.56%	80.60%	48.07%

Note: Overall Physical Progress based on workable quantities as per site identified by the Engineer-RCC Consultant.

Table 5: Physical Progress of Waste Water Project (Component wise) in Graph

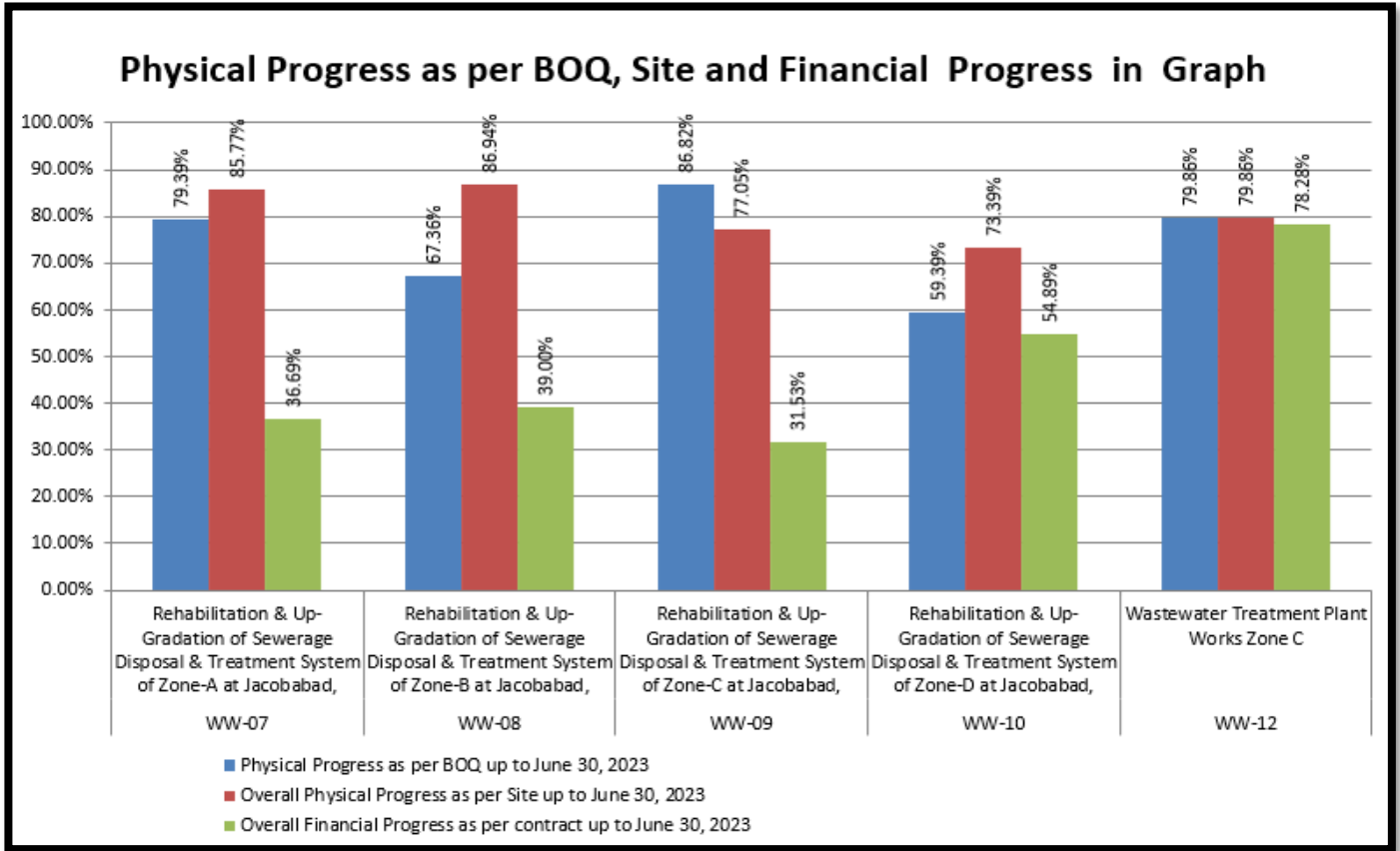


Table 6: Pocket Wise/ Street Wise Progress of Waste Water as on June 30, 2023 (on going Works)

Packages/ Zone	Pocket Wise Progress					Street Drain Wise Progress			
	Total Numbers of Pockets In each zone	Pocket wise work has started/ In-progress (under 50%)	Pocket wise then 50% work has been done	Completed & Connected Pocket	Yet not started	Total Streets/ Drains	Completed Streets	In-progress streets	Yet not started
1	2	3	4	5	6	7	8	9	10
WW-07 Zone - A	17	2	3	11	1	840	528	10	302
WW-08 Zone -B	21	2	2	17	0	639	315	8	316
WW-09 Zone -C	11	3	2	6	0	419	239	5	175
WW-10 Zone -D	8	1	1	5	1	346	257	6	83
Total	57	8	8	39	2	2244	1339	29	876

6 WATER SUPPLY & SEWERAGE CONNECTIONS

6.1 Clamps and Extended Household Connections (updated by Municipal Committee Jacobabad as on 30.06.2023)

The current position of clamps and extended household connections installed up to 30.06.2023 are given below:

Table 7: Clamps & Extended Connections as of June 30, 2023

* Household Connection details of All Water Supply Zones			
S. No.	Zone	Total Registration	Connection Provided by MC Jacobabad after Handing/Taking
01	Zone-01	3445	3295
02	Zone-02	1904	1699
03	Zone-03	3161	2711
04	Zone-04	1700	1422
05	Zone-05	2369	1902
06	Zone-06	3363	1730
07	AWS-3 (Missing Street in above different water supply zones)	1062	1062
08	Zone 5 -A (through WS-13)	1566	Nil
Total		18570	13821

6.2 Data of Household Connections of Sewer System as of June 30, 2023

Table 8: Household Connections of Sewer System as of June 30, 2023

ZONE	Previous House connections till May 31, 2023	New No. of House connections in the Month of June 2023	Total number of House connections till June 30, 2023
A	4296	0	4296
B	2417	0	2417
C	2567	0	2567
D	1589	10	1599
Total			10,879

7 FINANCIAL PROGRESS

7.1 Status of IPCs Payment up to June 2023 (Running Activities)

Packages Number	Packages Name	Financial Progress (up to June 30, 2023) (in % age)	Total Payment made in the month of June 30, 2023 (PKR)	Total Payment made till June 30, 2023 (PKR)
WW-07	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System at Jacobabad, Zone A	36.69%	Nil	218,169,872
WW-08	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System at Jacobabad, Zone B	39%	Nil	185,645,698
WW-09	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System at Jacobabad, Zone C	31.53%	4,233,463	150,245,703
WW-10	Rehabilitation & Up-Gradation of Sewerage Disposal & Treatment System at Jacobabad, Zone D	54.89%	3,612,948	183,796,543
WW-12	Wastewater Treatment Plant Works Zone C	78.28%	Nil	281,336,014
A&E Firm (Cost revised: Contract value increased)	M/s RCC Consultant	66.34%	2,193,000	123,331,333

8 PICTORIAL OVERVIEW OF WASTE-WATER CONTRACT PACKAGES

WW-08 (Zone-B) Brick Masonry of Drain Street No.11 A1 Al Murtaza Colony work is in progress



WW-08 (Zone-B) Curing of Brick Masonry drain Al Murtaza colony work is in progress



WW-08 (Zone-B) Plaster of Brick masonry Drain at Al Murtaza Colony work is in progress



WW-08 (Zone-B) Brick Masonry of Drain Street No. 11 A1 at Al Murtaza Colony work is in progress



WW-08 (Zone-B) Curing of Sump at Al Murtaza Colony work is in progress



WW-10 (Zone D) Concrete pouring of Sump at Talani-I work is in progress



WW-16 Pit for checking utilities at Saddar to Shamb-e-Sha Rising Main route work is in progress



WW-16 Survey of Rising Main route Saddar to Shamb-e-Shah is in progress



WW-12 (Zone-C) Jointing of 500mm diameter pipe Rising Main work is in progress



WW-12 (Zone-C) Excavation for laying 500mm diameter Rising Main work is in progress



WW-19 During Survey of 500mm diameter Rising Main Aqilpur to Noor Wah work is in progress



WW-19 During Survey of 500mm diameter Rising Main Aqilpur to Noor Wah work is in progress

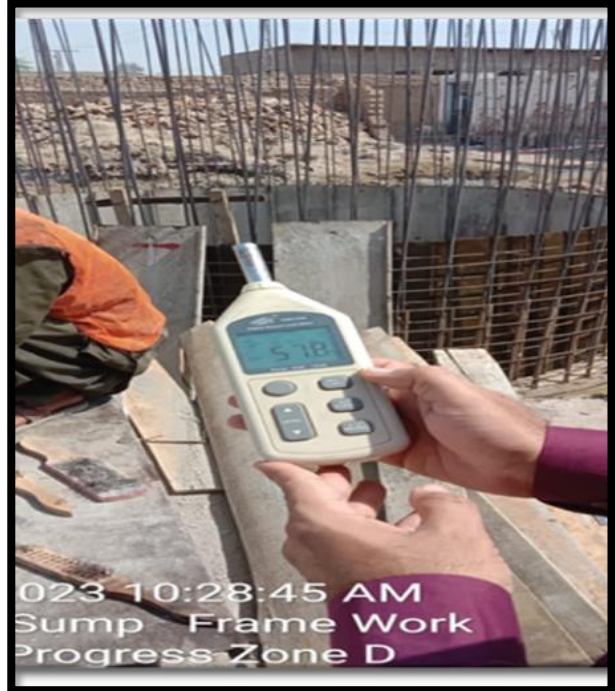


9 ENVIRONMENTAL COMPLIANCE AT SITE

Regarding environmental compliance and monitoring at site, the draft modified EDF-EMMP document is referred. Monitoring on-site was carried out for each contract package as per the corresponding EMMP. The draft modified EDF-EMMP document is yet to be approved by USAID. The environmental compliance report is separately submitted to USAID.



To check the Air Pollution level with the help of Formaldehyde Detector



To check the Noise Pollution level with the help of (Digital Sound level Meter).



Monitoring of Air Pollution level during execution of work at Zone A Yard with the help of Formaldehyde



Monitoring of Air Pollution level with help of Formaldehyde Detector

10 PROJECT GRIEVANCES REDRESSAL MECHANISM (GRM) OF SINDH-MSDP

The Sindh-MSDP is enthusiastic and motivated to address/ resolve the grievances of citizens of Jacobabad, Sindh. It is pivotal for any democratic society that the people (end users) and their ideas be put in first place. This makes the Grievances Redressal a very important task. The Sindh-MSDP effectively ensures the systematic resolution of citizen grievances through a transparent and efficient manner on the fast track. Presently, a dual system is prevailing for Project's Grievances Redressal Mechanism; Pakistan Citizen's Portal (PCP); and MSDP's internal mechanism established at designated Project Support Unit Jacobabad and Project Management Unit. This task demands dedicated and concentrated efforts in the right direction to bring sustainable change. It is not out of place to mention that Sindh-MSDP has embarked effectively for providing higher level of service delivery to urban and peri-urban population of project area for enhanced quality of life.

Table 9: Complaints Statistics as of June 30, 2023

Pakistan Citizen's Portal (PCP)		
Total Complaints received up to June 30, 2023	Complaints Resolved	In-progress Complaints
90	90	0
Grievances Redressal Mechanism (GRM) for Project Activities		
100	100	0

The above statistical illustration is an overall glimpse of grievances received and resolved through Pakistan Citizen Portal (PCP) and Grievances Redressal Mechanism (GRM) during the month of June 2023 regarding service delivery. It is aimed that the MSDP team will continue to work dedicatedly day in and day out to ensure the rapid Redressal of Citizens Grievances.

In order to address the issues highlighted by general public regarding connectivity, de-silting, placement of slabs on drains and lifting of dismantled/waste material from site etc., the five (05) Sub Engineers of Program Support Unit have been mobilized. They visit the field on a regular basis and report the on-ground situation on a checklist/ proforma. The Assistant Director (Execution) Program Support Unit compiles the observations and shares the same with Resident Engineer, RCC Consultant for their timely redressal.

10.1 Grievance's Redressal Mechanism (GRM)

Table 10: Summary Sheet of GRM

Grievances Redressal Mechanism (GRM) SUMMARY SHEET

Progress up to June 30, 2023

S. No.	NATURE /CATEGORY OF COMPLAINT	TOTAL COMPLAINTS RECEIVED			TOTAL COMPLAINTS RESOLVED			TOTAL COMPLAINTS PENDING			REASONS OF PENDENCY	REMARKS
		June 2023	Sep 2021 to June 2023	Total	June 23	Sep 2021 to June 2023	Total	June 23	Sep 2021 to June 2023	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13
1	Water Supply	0	12	12	0	12	12	0	0	0	Work in Progress	RCC was requested to resolve pending GRM at war-footing basis
2	Waste Water	0	88	88	0	88	88	0	0	0		
Grand Total		0	100	100	0	100	100	0	0	0		

10.2 Summary of daily field visit reports of all packages by Sub Engineers

Summary of daily field visit reports of all contract packages

(WW-07, 08, 09 & 10)

Table 11: Summary of Daily Field Visits made during the month of June 2023

S. No.	Name of Sub Engineer	Name of Zone	Total sites visited by concerned Sub Engineer
1.	Mr. Abrar Ahmed Thaheem & Mr. Anis-ur-Rehman Khoso	WW-07 (Zone A)	32 38
2.	Mr. Mudassar Ali Rajput	WW-08 (Zone B)	68
3.	Mr. Asghar Abbas Sadhayo	WW-09 (Zone C)	44
4.	Mr. Tufail Ahmed Soomro	WW-10 (Zone D)	72
Total			254

11 FIELD COORDINATION BETWEEN M/S RCC CONSULTANTS, TPM-TCI & PSU-MSDP IN JACOBABAD

Since the inception of the execution of sewerage works periodical meetings are being held regularly in Jacobabad to monitor all field activities by TPM-TCI, comply all observation by RCC Consultants and to provide required administrative support by PSU-MSDP. At the start, field coordination was held on a weekly basis but now it is held on a fortnightly basis. The core objective of these meetings is to implement the work plan on the ground in such a way that supervision as well as monitoring can be done properly by RCC Consultants & TPM-TCI respectively.

- No. of Meetings held till May 2023: **63**
- No of Meetings held in Reporting Month of June 2023: **01**
- Total Number of Meetings till June 2023: **64**





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